HEAVIER USE
BOTTLED WATER DISPENSER

QUICK START GUIDE

1 Place the dispenser on the floor in the desired location in your home. If the surface is uneven, rotate the back feet to level out the dispenser.

2 Slide drip tray into place.

3 Clean probe with a damp cloth and dish soap. (Visit www.primowater.com for detailed cleaning instructions.) Place probe assembly on hanger inside door to keep it clean.

4 Grab a bottle of Primo® water and fully remove the cap. Insert probe assembly into bottle. Press firmly to secure assembly over bottle opening. For 3 and 4-gallon bottles, squeeze the tabs on the top of the probe assembly to separate the probe cap from the collar and press the collar securely over the bottle opening.

5 Slide bottle inside the cabinet and close cabinet door.

6 Plug dispenser into a ground fault circuit interrupting (GFCI) outlet. You will hear the dispenser begin to pump water to fill the internal hot and cold tanks.

7 Turn on desired functions by flipping the switches on the back of the dispenser to the ON position. Blue – nightlight Green – chills water Red – heats water

8 Once the dispenser has stopped filling the internal tanks, dispense and dispose at least 1 quart (approximately 2 pint glasses) of water.

9 Your water will be ready to dispense fully chilled in approximately 1 hour or piping hot in approximately 12 minutes.

10 Register your dispenser at www.primowater.com to activate your warranty.
OPERATING INSTRUCTIONS

DISPENSING COLD WATER

1. Water will take approximately 1 hour after initial set up to become completely chilled. Cooling light will turn off once the water has been fully chilled.

2. Press drinking glass or container against the paddle beneath the blue circle to dispense cold water. Release to stop dispensing.

DISPENSING HOT WATER

1. Water will take approximately 12 minutes after initial set up to reach its hottest temperature. Heating light will turn off once the water has been fully heated.

2. This water dispenser is equipped with a child safety feature in order to prevent inadvertent dispensing. To enable dispensing of hot water, press and hold the red lock button then press mug or container against the paddle directly beneath the red lock button.

CAUTION: This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from the unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Disable the heating feature by switching the heating convenience switch on the back of the unit to the off position or unplug the unit.

3. Water will take approximately 12 minutes after initial set up to become completely chilled. Cooling light will turn off once the water has been fully chilled.

CLEANING & MAINTENANCE

For best taste, performance, and hygiene: Clean your cabinet, controls, bottle probe and spout each time you replace your water bottle. Use a clean, soft cloth and food grade sanitizer or bleach.

Empty and clean drip tray as needed. Visit www.primowater.com for detailed cleaning instructions.

LIMITED WARRANTY

Primo Water Corporation, (“Vendor”) warrants to the original purchaser of this dispenser, and to no other person, that if this dispenser is installed, operated, and maintained in accordance with the printed instructions accompanying it, then for a period of two (2) years from the date of purchase, all parts of such dispenser shall be free from defects in material and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor. Therefore, you should retain your sales slip or invoice. The Limited Warranty shall be limited to repair or replacement of parts, which prove defective under normal use and service and which Vendor shall determine in its reasonable discretion upon examination to be defective. Before returning any parts, contact your nearest authorized retailer or distributor of Primo ® Water at a store near you.

Vendor shall not be responsible for any defects caused by third parties. This Limited Warranty gives the purchaser specific legal rights; a purchaser may have other rights depending upon where he or she lives. Some states do not allow exclusions or limitations of incidental, or consequential damages, or limitations on how long a warranty lasts, so the above exclusions or limitations may not apply to you.

The Limited Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, improper installation or improper maintenance or service by you or any third party. This Limited Warranty does not apply to parts, accessories, or to labor to repair your dispenser, as set out in the User’s Manual. In addition, the Limited Warranty does not cover any defects in performance caused by scratches, dents, discoloration or rust after purchase.

REPLACING THE BOTTLE

When your bottle is empty, the empty bottle light will flash. To prevent freeze-up or over-heating, the dispenser will not heat or cool water when the bottle light is flashing. Replace the bottle as soon as possible to re-enable cooling and heating.

1. Open dispenser cabinet door and slide empty bottle out of cabinet.

2. Remove probe assembly from the empty bottle and place it on the probe hanger.

3. Set empty bottle aside.

4. Remove the entire plastic cap from the new bottle.

5. Place probe into the bottle and slide the collar down until it clicks into place. Press on the top of the probe until the tube touches the bottom of the bottle.

6. Slide the bottle into the cabinet and close the door.

For additional assistance or instructional videos for maintaining and operating your dispenser visit our customer support page at www.primowater.com or call us at 1-866-429-7564. Our US-based customer service team would be happy to help!